

Solar Submittals on EpicLA

EpicLA and BSOP

- Beginning July 1, 2019 all solar projects within unincorporated Los Angeles County will be submitted through the EpicLA online system
- Epicla.lacounty.gov
- Projects located in contract city jurisdiction will continue to use the existing BSOP online submittal system
- Users can visit the LA County services locator to determine if their project belongs in contract city jurisdiction [here](#)

Service Locator

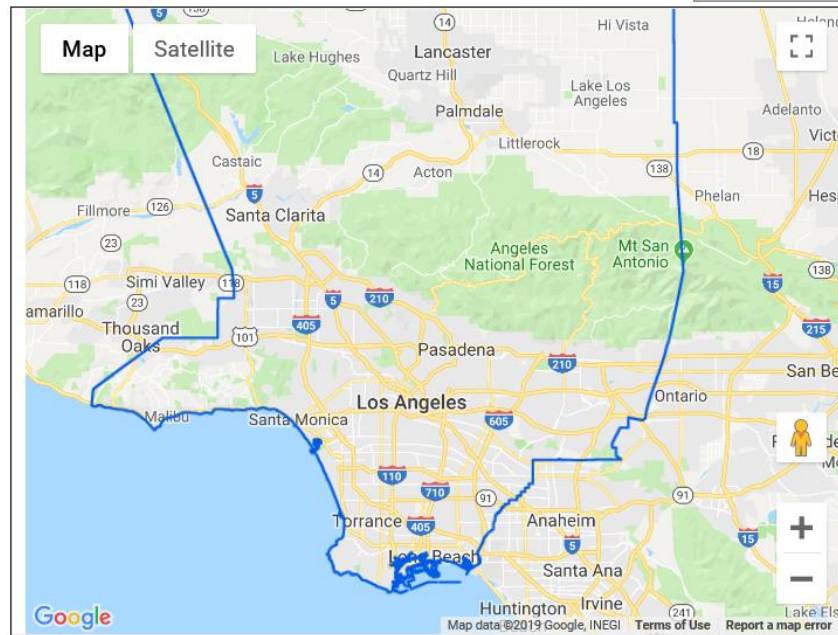
Enter address and press the FIND SERVICES button.

Click on the Map OR Enter Address OR Intersection

Search Map

Please select your services: ☒ Construction ☒ Utilities ☒ Road ☒ Transit

FIND SERVICES!

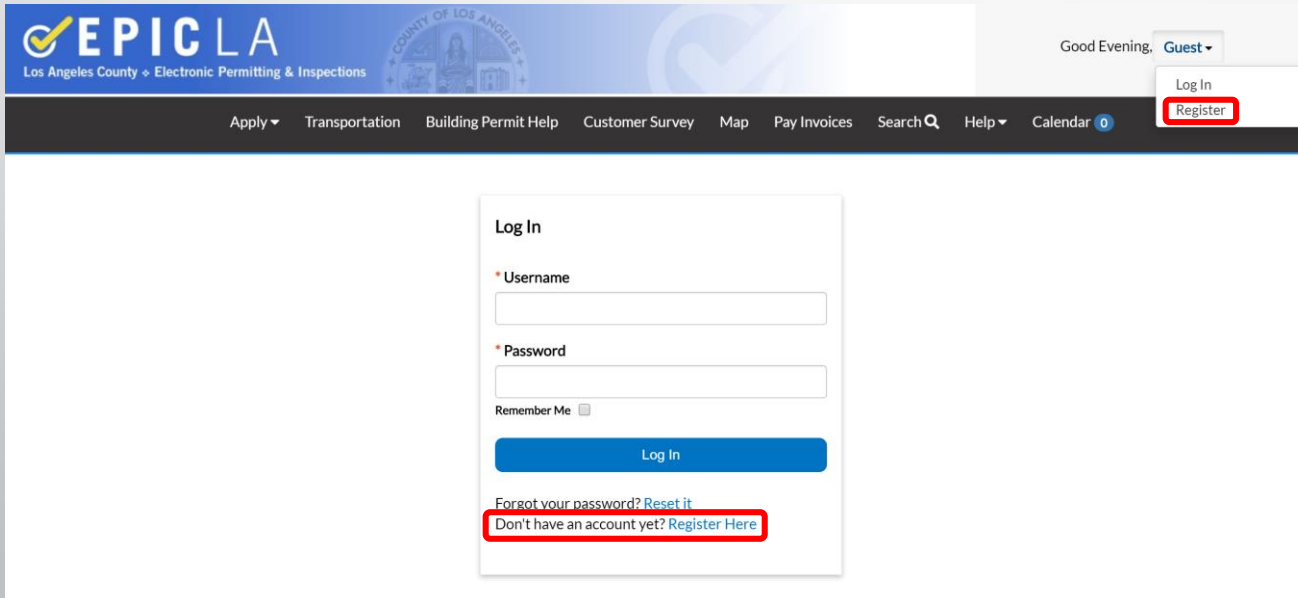


Projects Submitted Before Switch to EpicLA

- All projects that are submitted online using the BSOP system will be reviewed and coordinated through BSOP past the July 1, 2019 transition date
- Resubmittals and revisions will all processed through the BSOP system as long as they were initially submitted before the transition date
- New submittals that come in beginning on July 1, 2019 will be reviewed using EpicLA only

Creating an Account

- Click on 'Register Here' at the sign-in page
- The system will send a message to the email address provided in order to continue the registration process
- Set contact preference to 'email' on step 3 of the registration process when filling out the user information



EPIC LA
Los Angeles County - Electronic Permitting & Inspections

Good Evening, **Guest** ▾

Apply ▾ Transportation Building Permit Help Customer Survey Map Pay Invoices Search 🔍 Help ▾ Calendar 0

Log In
Register

Log In

* Username

* Password

Remember Me ☐

Log In

Forgot your password? [Reset it](#)
[Don't have an account yet? Register Here](#)

Citizen Self Service New User Account Confirmation

 **donotreply@lacounty.gov**
to me
18 hours ago [Details](#)

You are receiving this automated e-mail based on a user registration request that we received for the Citizen Self Service tool for our jurisdiction. The purpose of this confirmation is to validate the e-mail address that was provided in the initial user registration process is the correct e-mail address for your user account. Please click the link below to continue to the next step of the user registration process.

[Confirm](#)

Registration

[Step 3 of 3: Contact Information](#)

Personal Info

*REQUIRED

☐ I'm not a robot



* Username

* First Name

Middle Name

* Last Name

Company

Business Phone

Home Phone

Mobile Phone

Fax

Other Phone

* Email Address

* Contact Preference



PASSWORD

The password must be at least 8 characters long with at least one lower case letter, one upper case letter, and one number.

Navigating the Dashboard

- The Dashboard is where all projects under the account can be found
- Projects can be found within the 'My Permits' section of the Dashboard
- Menu bar at the top will have links to submit new projects, pay invoices on projects, search help topics, etc.

The screenshot displays the EPIC LA (Los Angeles County Electronic Permitting & Inspections) dashboard. The header includes the EPIC LA logo, the County of Los Angeles seal, and a user greeting: "Good Afternoon, Jesse Carrera". A navigation menu contains links for Dashboard, Apply, View, Transportation, Building Permit Help, Customer Survey, Map, Pay Invoices, Search, Help, and Calendar. A blue banner below the menu states: "EPIC-LA will be unavailable on Friday, June 7 from 7:00 to 9:00 PM for scheduled maintenance. Thank you for your patience and we apologize for any inconvenience." The main content area is titled "My Permits" and features five status-based cards, each showing a count of 0: Attention (red circle), Pending (dark grey circle), Active (dark grey circle), Draft (dark grey circle), and Recent (dark grey circle). Below these cards is a red-bordered button labeled "View My Permits". The section is followed by a "My Plans" section, which also displays five status-based cards (Attention, Pending, Active, Draft, Recent), each with a count of 0.

Navigating the Dashboard

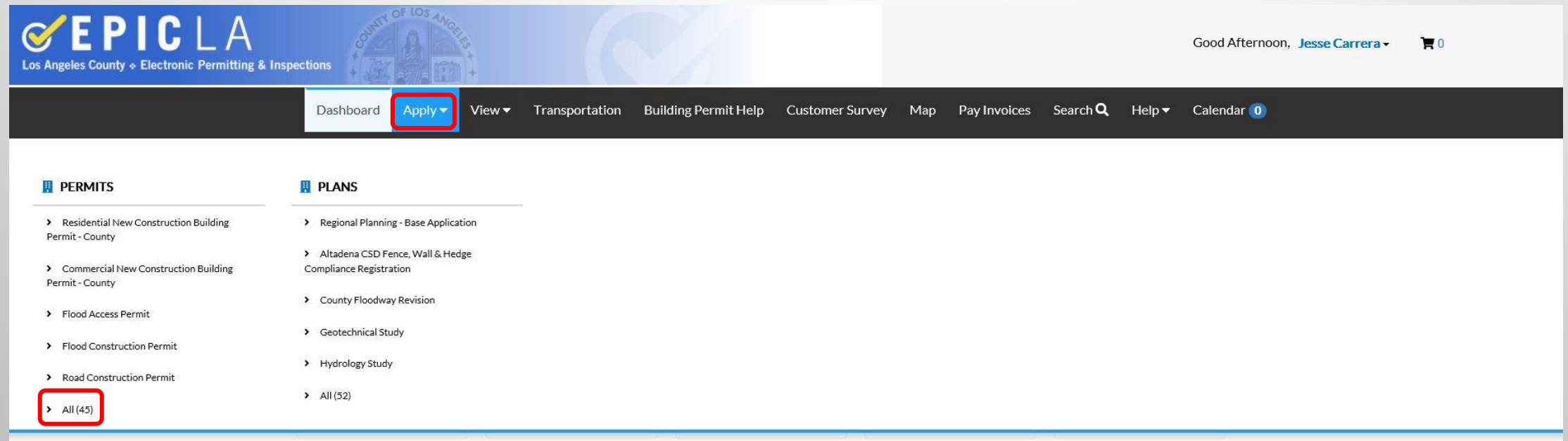
- Clicking on 'View My Permits' will bring the user to all permit application cases submitted on EpicLA
- Cases can be sorted by permit number, project address, project name, or relevance

The screenshot shows the 'My Permits' dashboard. At the top is a dark navigation bar with links: Dashboard, Apply, View, Transportation, Building Permit Help, Customer Survey, Map, Pay Invoices, Search, Help, and Calendar (with a notification badge '0'). Below this, the 'My Permits' section has a search bar with the placeholder 'Search for permit number, project, or address' and a magnifying glass icon. To the right of the search bar is an 'Exact Match' checkbox. Below the search bar are filters: 'Display' set to 'All' with a dropdown arrow, 'Select Case Type' with an empty text box, and 'Sort' set to 'Permit Number' with a dropdown arrow. At the bottom, a table header is visible with columns: Permit Number, Project, Address, Permit Type, Status, and Attention Reason. The table body is currently empty, showing the message 'No records to display.'

Permit Number	Project	Address	Permit Type	Status	Attention Reason
No records to display.					

Applying for Solar Permits

- From the Dashboard's menu bar, the user can select 'Apply' and click on 'All' under the 'Permits' section



Applying for Solar Permits

- The 'Application Assistant' search bar can be used to look for "Solar" applications
- There are multiple application types that can be chosen spread across residential or commercial and roof mounted or ground mounted
- Select the application type that best suits the project

The screenshot shows the 'Application Assistant' web interface. At the top is a dark navigation bar with links: Dashboard, Apply, View, Transportation, Building Permit Help, Customer Survey, Map, Pay Invoices, Search, Help, and Calendar. Below this is a search bar labeled 'Search for application names and keywords'. Under the search bar are five filter buttons: 'All', 'Trending', 'My History', 'PERMITS' (highlighted in blue), and 'PLANS'. A link '> Show Categories' is positioned below the filters. The main content area lists four permit categories, each with a title, category name, description, and an 'Apply' button:

- Commercial Addition/Alteration/TI Building Permit - County**
Category Name: * County of Los Angeles Building Permits
Description: Apply here for a commercial building remodel or addition or tenant improvement permit in the unincorporated County area.
- Commercial New Construction Building Permit - County**
Category Name: * County of Los Angeles Building Permits
Description: Apply here for a new construction commercial building permit in the unincorporated County area.
- Commercial Repair/Replacement Building Permit - County**
Category Name: * County of Los Angeles Building Permits
Description: Apply here for a commercial repair or replacement building permit in the unincorporated County area.
- Demolition Permit - County**
Category Name: * County of Los Angeles Building Permits
Description: Apply here for a demolition permit in the unincorporated County area.

Application Assistant



Roof Mount Residential **Solar**

Roof Mount Commercial **Solar**

Ground Mount Utility **Solar**

Solar (Utility Scale Ground Mount - Structural) - County

Ground Mount **Solar**

Commercial New Construction Building Permit - County

[Apply](#)

Category Name:

* County of Los Angeles Building Permits

Description:

Apply here for a new construction commercial building permit in the unincorporated County area.

Commercial Repair/Replacement Building Permit - County

[Apply](#)

Category Name:

* County of Los Angeles Building Permits

Description:

Apply here for a commercial repair or replacement building permit in the unincorporated County area.

Application Assistant

Solar (Residential Roof Mount) - County



All



Trending



My History



PERMITS



PLANS

[Show Categories](#)

Solar (Residential Roof Mount) - County

Apply

Category Name:

* County of Los Angeles Solar Permits

Description:

Apply here for a residential roof mounted solar permit in the unincorporated County area.

- Users can also utilize the 'Permits' Tab on the left hand side of the screen to pull up all solar permit applications
- Click 'Show Categories' and select 'Permits'
- There will be an option to select 'County of Los Angeles Solar Permits'

Application Assistant

Search for application names and keywords

All

Trending

My History

PERMITS

PLANS

< Hide Categories

All 109

* County of Los Angeles Building Permits 46

* County of Los Angeles Construction & Demolition Permits 2

* County of Los Angeles Flood Control District Permits 2

* County of Los Angeles Landfill Permits 1

* County of Los Angeles Road Permits 4

* County of Los Angeles Sewer Infrastructure Permits 1

*** County of Los Angeles Solar Permits 4**

* County of Los Angeles Transportation Permits 3

Ground Mount Solar

Apply

Category Name:
* County of Los Angeles Solar Permits

Description:
Apply here for a residential or commercial ground mounted solar permit in the unincorporated County area.

Ground Mount Utility Solar

Apply

Category Name:
* County of Los Angeles Solar Permits

Description:
Apply here for a utility scale ground mounted solar permit in the unincorporated area

Roof Mount Commercial Solar

Apply

Category Name:
* County of Los Angeles Solar Permits

Description:
Apply here for a commercial roof mounted solar permit in the unincorporated County area.

Roof Mount Residential Solar

Apply

Category Name:
* County of Los Angeles Solar Permits

Description:
Apply here for a residential roof mounted solar permit in the unincorporated County area.

Project Information

- The submittal workflow will ask for project the project's address
- The search system will typically find the projects address with the house/building number and street name
- If the property does not appear in the search results, then the parcel number can also be searched to find the location
- Select the correct address for the project and continue with the application process

Good Afternoon, Jesse Carrera

Dashboard Apply View Transportation Building Permit Help Customer Survey Map Pay Invoices Search Help Calendar

Apply for Permit - Solar (Residential Roof Mount) - County

Locations Type Contacts More Info Attachments Review and Submit

LOCATIONS

Please search for and select the address(es) and/or parcel(s) on which your project is located. If vacant land, just search and select the parcel(s). If the location is not within the jurisdiction for this plan type, a warning will appear.

Location

Add Location

+

REQUIRED

Save Draft Next

Add Address As Location

Search

Address Information

Search 900 S Fremont

Address	Action
88 Fremont Place Los Angeles, CA 90005	Add
89 Fremont Place Los Angeles, CA 90005	Add
90 Fremont Place Los Angeles, CA 90005	Add
900 S Fremont Avenue Alhambra, CA 91803	Add
900 S Fremont Avenue Alhambra, CA 91803	Add
91 Fremont Place Los Angeles, CA 90005	Add
92 Fremont Place Los Angeles, CA 90005	Add
93 Fremont Place Los Angeles, CA 90005	Add
94 Fremont Place Los Angeles, CA 90005	Add
95 Fremont Place Los Angeles, CA 90005	Add

Results per page 10 1 - 10 of 124 << < 1 2 3 4 5 > >>

Project Information

- The workflow will also ask for a project description, contact information, and system details
- If the user needs to continue the application at a different time, the 'Save Draft' button at the bottom of the screen can be clicked to save the project and continue at a later time

Dashboard Apply View Transportation Building Permit Help Customer Survey Map Pay Invoices Search Help Calendar

Apply for Permit - Solar (Residential Roof Mount) - County REQUIRED

Locations Type Contacts More Info Attachments Review and Submit

PERMIT DETAILS

Please provide a short description of this plan case in relation to the overall project.

Permit Type Solar (Residential Roof Mount) - County

Description Roof mounted residential PV System 6.5kW

Valuation 15000

Back Save Draft Next

Project Information

- Contact information will default to the account user's information provided when registering for the account
- Additional contacts can also be searched and added to identify property owner, engineer, contractor, etc. if they have previously created an account

Dashboard Apply View Transportation Building Permit Help Customer Survey Map Pay Invoices Search Help Calendar

Apply for Permit - Solar (Residential Roof Mount) - County


REQUIRED

Locations Type **Contacts** More Info Attachments Review and Submit

CONTACTS

Please add any additional contacts that will participate on this project, such as submitting documents, paying bills, and checking status. You can only add contacts that have previously registered in EPIC-IA. You will be able to add contacts at any time during the project.

Applicant



Jesse Carrera (You)

900 Fremont, Alhambra, CA, 91803

Account Holder

Add Contact

+

Back Save Draft Next

Apply for Permit - Roof Mount Commercial Solar

REQUIRED

Locations Type Contacts **More Info** Attachments Review and Submit

MORE INFO

Permit Details [Top | Main Menu](#)

Area of Array (sf)

Total Kw of system

Number of Modules

Back Save Draft Next

Project Information

- In the 'Attachments' section, the user can upload plans, structural calculations, affidavit forms, and other relevant information related to the project
- Be sure that plans are uploaded as a single file PDF – Title page, site plan, roof plan, single line diagram, calculations, specification sheets
- Application may be returned as incomplete after being screened if the plans are not submitted properly

Dashboard Apply View Transportation Building Permit Help Customer Survey Map Pay Invoices Search Help Calendar 0


Apply for Permit - Solar (Residential Roof Mount) - County

REQUIRED

Locations Type Contacts More Info Attachments Review and Submit

Attachments

Please attach the required and supporting documents.



Supporting Document

Solar Plans 1st Submittal.pdf

Size: 7.48 MB

Remove

Supporting Document

Add Attachment

+

Supported: pdf, jpg, png, jpeg, gif, tiff, doc, docx, xls, xlsx, text, dwg, zip, dxf, dwf, dwfx.

Back Save Draft Next

Project Information

- The final step is to review the information that has been provided for the application
- The amount shown on this screen for 'Estimated Fees' is subject to change after being screened for completeness by Building & Safety
- An invoice will be created for the user to pay plan check fees in order for LA County Building & Safety to review the project

Apply for Permit - Solar (Residential Roof Mount) - County REQUIRED

Progress: 1. Locations (✓) 2. Type (✓) 3. Contacts (✓) 4. More Info (✓) 5. Attachments (✓) 6. Review and Submit (6)

[Submit](#)

Locations

Location	900 S Fremont Avenue, Alhambra, CA, United States, 91803
Parcel Number	5342005903

Basic Info

Type	Solar (Residential Roof Mount) - County
Description	Roof mounted residential PV System 6.5kW
Valuation	15000
Applied Date	06/05/2019

Contacts

Applicant	Jesse Carrera 900 S Fremont Avenue, Alhambra, CA., 91803
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Estimated Fees

The following is a fee estimate and totals are subject to change. Additional fees may apply.

Fee	Amount
Building Permit Issuance Fee	\$31.10

Total: \$31.10

Successful Submittal

- After verifying that all information is correct, proceed to the bottom or top of this page to click 'Submit' and have the application sent for review
- The user will be greeted with a message that the application has been submitted successfully on the new project hub page
- This screen will be the hub for the project where the user can check on the status, fees, reviews, and download/upload new files

The screenshot displays a web application interface for permit management. At the top, a dark navigation bar contains links: Dashboard, Apply, View, Transportation, Building Permit Help, Customer Survey, Map, Pay Invoices, Search, Help, and Calendar. Below this, a green success message states: "Your permit application was submitted successfully. No fees are due at this time; we will review your application, and we will be in touch with you shortly." The main content area shows the "Permit Number: UNC-SOLR190605000173". Below the number are links for "Permit Details", "Tab Elements", and "Main Menu". A light blue box displays key information: "Type: Solar (Residential Roof Mount) - County", "Status: New - Online", and "Project Name:". A horizontal menu below this box includes tabs: Summary (active), Locations, Fees, Reviews, Inspections, Attachments, Contacts, Sub-Records, Holds, Meetings, and More Info. The "Summary" tab is expanded, showing three sections: "Progress" with a 0% completed donut chart, "Fees" showing a total of \$0.00, and "Workflow" with a list of steps: Solar Completeness Check (scheduled for 06/12/2019), Assess Fees/Create Invoice, Fees Paid, Electrical Permit Plan Review, Building Permit Plan Review, Plans Stamped, Agency Clearances (Building), and Print Agency Referral List. To the right of the workflow is an "Available Actions" section which currently shows "No Actions".

Dashboard Apply View Transportation Building Permit Help Customer Survey Map Pay Invoices Search Help Calendar

✓ Your permit application was submitted successfully. No fees are due at this time; we will review your application, and we will be in touch with you shortly.

Permit Number: UNC-SOLR190605000173

Permit Details | Tab Elements | Main Menu

Type: Solar (Residential Roof Mount) - County Status: New - Online Project Name:

Summary Locations Fees Reviews Inspections Attachments Contacts Sub-Records Holds Meetings More Info

Progress

0% Completed

Completed In Progress Not Started

Fees

\$0.00

Workflow

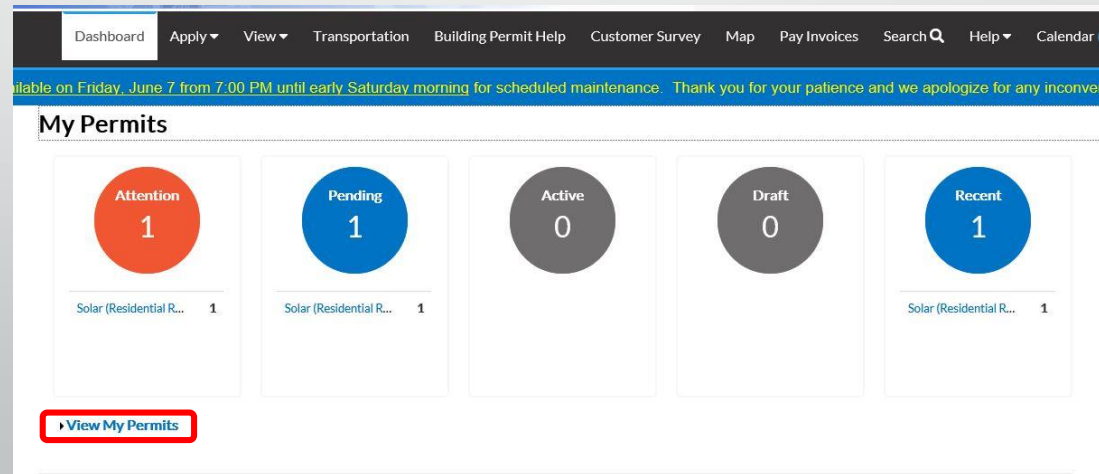
- Solar Completeness Check - Scheduled for 06/12/2019
- Assess Fees/Create Invoice
- Fees Paid
- Electrical Permit Plan Review
- Building Permit Plan Review
- Plans Stamped
- Agency Clearances (Building)
- Print Agency Referral List

Available Actions

No Actions

Paying Fees & Next Steps

- Building & Safety staff will be notified that a new application has been submitted and is ready for review
- If the plans are acceptable for review, an invoice will be generated for the user to be able to pay fees online
- Back on the Dashboard, the project hub can be reached again by finding it on the 'View My Permits' section



Paying Fees & Next Steps

- An automated message will be sent to the user's listed email address notifying them that an invoice has been created and that plan check fees are ready to be paid
- Invoices for all projects can be accessed on the project hub or directly from the dashboard on the lower portion of the screen
- Click on the 'Fees' tab to see more information on what fee is being charged and the amount per fee
- When ready, click on the 'Add to Cart' button on the top right portion of the screen and follow the steps to check out and pay the fees

My Plans

Attention	Pending	Active	Draft	Recent
0	0	0	0	0

[View My Plans](#)

My Inspections

Requested	Scheduled	Closed
0	0	0

[View My Inspections](#)

My Invoices

Current	0	\$0.00	Add To Cart
Past Due	1	\$165.90	Add To Cart
Total	1	\$165.90	Add To Cart

[View My Invoices](#)

Paying Fees & Next Steps

- Unpaid fees will show up on the project hub when there is an invoice that has been issued to the user that has not been paid
- For prompt review, applicants can also email the plan reviewer directly to let them know that plan check fees have been paid and the plans are ready to be reviewed

The screenshot displays a project hub interface with a top navigation bar containing tabs: Summary, Locations, Fees (with a red notification icon), Reviews, Inspections, Attachments, Contacts, Sub-Records, Holds, Meetings, and More Info. The main content area is divided into three columns:

- Progress:** A donut chart showing 0% Completed. A legend indicates: Completed (green dot), In Progress (blue dot), and Not Started (grey dot).
- Fees:** A section showing a total fee of **\$165.90**. Below this are two buttons: "View Details" and "Add to Cart".
- Workflow:** A list of tasks with radio buttons for selection:
 - ☒ Solar Completeness Check - Scheduled for 06/12/2019
 - ☐ Assess Fees/Create Invoice
 - ☐ Fees Paid
 - ☐ Electrical Permit Plan Review
 - ☐ Building Permit Plan Review
 - ☐ Plans Stamped
 - ☐ Agency Clearances (Building)
 - ☐ Print Agency Referral List
 - ☐ Verify License - Insurance
- Available Actions:** A section with a red warning icon and the text "Unpaid Fees". Below this, it shows the amount "\$165.90" and the date "06-05-2019". A "Pay Now" button is located to the right of this information.

Permit Number: UNC-SOLR190605000173

Add to Cart

[Permit Details](#) | [Tab Elements](#) | [Main Menu](#)

Type:

Solar (Residential Roof Mount) - County

Status:

New - Online

Project Name:

- Summary
- Locations
- Fees
- Reviews
- Inspections
- Attachments
- Contacts
- Sub-Records
- Holds
- Meetings
- More Info

[Remaining Fees](#) | [Paid Fees](#) | [Next Tab](#) | [Permit Details](#) | [Main Menu](#)

Remaining Fees

SortFee

Fee	Invoice	Computed	Amount Due
Photovoltaic Plan Check Residential	00072208	\$165.90	\$165.90

Results per page101 - 1 of 1<<<1>>>

Paid Fees

SortFee

Fee	Invoice	Computed
No records to display.		

Shopping Cart

Total \$165.90

Check Out

Invoice: 00072208

Due Date: 06/05/2019

Description: NONE

Billing Contact: Carrera, Jesse

\$165.90

Remove

Top | Main Menu

Case Number	Project	Case Address	Amount Due
UNC-SOLR190605000173		900 S Fremont Avenue Alhambra CA 91803	\$165.90

Total \$165.90

Check Out

Workflow Updates

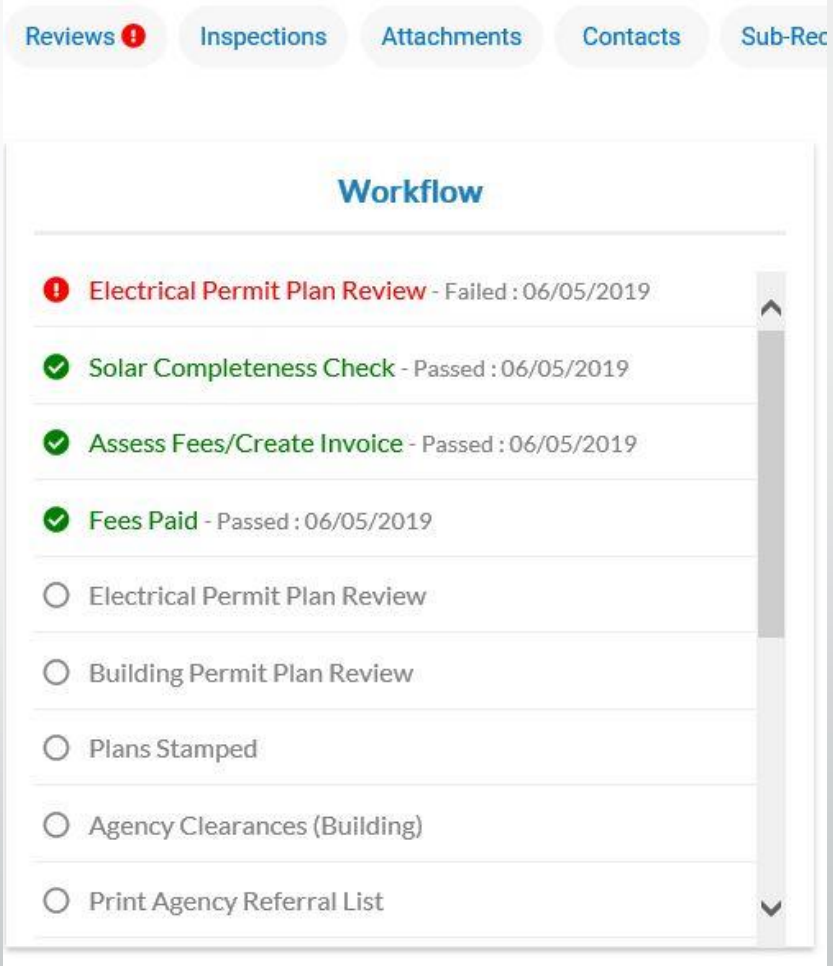
- The workflow for the project is visible from the project hub
- Once actions have been done by the applicant or plan reviewer, the steps shown in the workflow will turn green to indicate that step is completed
- If a step has been failed, such as plans being incomplete and returned to the applicant, that step will turn red to indicate that further action is needed

Workflow

- ☒ Solar Completeness Check - Passed : 06/05/2019
- ☒ Assess Fees/Create Invoice - Passed : 06/05/2019
- ☒ Fees Paid - Passed : 06/05/2019
- ☐ Electrical Permit Plan Review
- ☐ Building Permit Plan Review
- ☐ Plans Stamped
- ☐ Agency Clearances (Building)
- ☐ Print Agency Referral List
- ☐ Verify License - Insurance

Plan Review - Corrections

- After fees have been paid, the assigned plan reviewer will check the plans for code compliance
- In the case of corrections, the user will receive an email that the plan review status has been updated to 'Not Cleared'
- A follow-up email will also inform the user that new files have been uploaded online
- New files can be found in the 'Attachments' tab of the project hub
- Once new, revised plans are ready to be uploaded for review, the user can navigate to the 'Attachments' tab to submit those files



The screenshot displays a software interface with a navigation bar at the top containing tabs: 'Reviews' (with a red exclamation mark icon), 'Inspections', 'Attachments', 'Contacts', and 'Sub-Rec'. Below the navigation bar is a 'Workflow' section. This section contains a list of tasks, each with a status icon and a date. The tasks are: 'Electrical Permit Plan Review' (Failed, 06/05/2019), 'Solar Completeness Check' (Passed, 06/05/2019), 'Assess Fees/Create Invoice' (Passed, 06/05/2019), and 'Fees Paid' (Passed, 06/05/2019). Below these are four tasks with radio button icons: 'Electrical Permit Plan Review', 'Building Permit Plan Review', 'Plans Stamped', and 'Agency Clearances (Building)'. At the bottom is a task with a radio button icon: 'Print Agency Referral List'. A vertical scrollbar is visible on the right side of the workflow list.

Task	Status	Date
Electrical Permit Plan Review	Failed	06/05/2019
Solar Completeness Check	Passed	06/05/2019
Assess Fees/Create Invoice	Passed	06/05/2019
Fees Paid	Passed	06/05/2019
Electrical Permit Plan Review	Pending	
Building Permit Plan Review	Pending	
Plans Stamped	Pending	
Agency Clearances (Building)	Pending	
Print Agency Referral List	Pending	

Attachments

Permit Number: UNC-SOLR190605000173

Add to Cart

[Permit Details](#) | [Tab Elements](#) | [Main Menu](#)

Type: Solar (Residential Roof Mount) - County

Status: In Review

Project Name:

[Summary](#)

[Locations](#)

[Fees](#) 1

[Reviews](#)

[Inspections](#)

[Attachments](#)

[Contacts](#)

[Sub-Records](#)

[Holds](#)

[Meetings](#)

[More Info](#)

[Attachments](#) | [Next Tab](#) | [Permit Details](#) | [Main Menu](#)

Attachments

Sort

Needs Action ☐



Attachment

[Solar Plans 1st Review.pdf](#)

Uploaded: 06/05/2019



Attachment

[Solar Plans Approved.pdf](#)

Uploaded: 06/05/2019



Attachment

[Solar Plans 1st Submittal.pdf](#)

Uploaded: 06/05/2019

Notes: Supporting Document



Attachment

[Solar Plans 2nd Submittal.pdf](#)

Uploaded: 06/05/2019

Notes: Supporting Document

Supporting Document ☐

Add Attachment

+

Supported: pdf, jpg, png, jpeg, gif, tiff, doc, docx, xls,xlsx, text, dwg, zip, dxf, dwf, dwfx

Submit

Plan Review - Approved

- The plan reviewer receives an email that new plans are ready to be checked
- Once all corrections are addressed, the plan reviewer will update the project status to 'Cleared' and the approved plans uploaded for the user
- Approved plans will also be found in the 'Attachments' tab
- Workflow will again be updated to indicate the approval status of the plan review

Workflow

☒ **Electrical Permit Plan Review** - Passed : 06/05/2019

☐ **Electrical Permit Plan Review** - Failed : 06/05/2019

☒ **Solar Completeness Check** - Passed : 06/05/2019

☒ **Assess Fees/Create Invoice** - Passed : 06/05/2019

☒ **Fees Paid** - Passed : 06/05/2019

☒ **Plans Stamped** - Passed : 06/05/2019

☐ **Agency Clearances (Building)**

☐ **Print Agency Referral List**

☐ **Verify License - Insurance**

Permitting

- Permitting remains the same as per usual and is done at the local district office that has jurisdiction of the project location
- Two stamped, color sets are to be printed out and taken in person to the local office
- Permit technicians will collect the remaining permit fees on the project before permit is issued
- Inspections can be scheduled by coordinating with the district office

Revisions

- If there are any changes that need to be made after the plans have been initially approved, the user can return to the 'Attachments' tab to upload the revised files
- The original plan reviewer will be notified of the update to the documents on the project and proceed with the review process of the new plans
- Applicants can also contact the plan checker directly via email or phone to relay that new files have been uploaded for review
- Fees will be assessed for the additional reviews done, and an invoice will be sent to the user to pay fees

Support

- For support on submitting online, applicants can refer to the help section on the Dashboard menu bar
- Applicants can also contact BSD-ITSupport@dpw.lacounty.gov or (626) 458-3180 for general help on the application process